

To: Provider Network
From: Transportation
Date: April 9, 2026
Subject: Issue When Submitting Same-Day Transportation Requests

Please be advised that we are **currently experiencing a technical issue when providers submit same-day transportation requests via the Provider Portal.**

If you are unable to complete a same-day transportation request via the Provider Portal, please call our Transportation Department at 951-374-3441 for assistance.

Thank you for your patience as we diligently work to fix the issue. We will send an update when the issue is resolved.

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

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